

AAT Mobile (iOS) User Guide

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How to download

1) By searching "AAT Mobile" in App Store, you can download and install the

application on your iPhone[®] <u>free of charge</u>.

Step 1: Open App Store







Step 3: Click **FREE** to download

Info

Search

Step 4: "AAT Mobile" is installed







How to Use1) A welcome page will be shown when you click



(A) Flight Schedule

"Flight Schedule" allows you to check Arrival and Departure flight schedule of "Yesterday", "Today" and "Tomorrow". For example, if today is 24/04/2015, users would then be able to check flight from 23/04/2015 to 25/04/2015.



You can click "Arrival" / "Departure" to check the schedule for Arrival / Departure Flight.



(B) Air Waybill

"Air Waybill" allows you to check the status of your Import or Export shipment.

1) AWB Summary

In order to view the updated information of a shipment, you need to register a valid 11-digit AWB number in "AWB Summary" page.



"Automatic Free Storage Period Calculation" would be shown for Import shipment.



2) AWB – Import

In the "AWB – Import" page, Arrival Information, Received From Flight (RCF) and Cargo Delivered (DLV) information will be shown.

Received From Flight (RCF)

RCF shows the details of shipment AAT received from arrival flight after breakdown process. It shows the arrival flight number and date, the received pieces and weight of shipment found after breakdown, and the relevant date and time.



Arrival Information (Arrival)

Arrival Information shows the details of arrival flight that the shipment is assigned. It shows the arrival flight number and date, STA, ATA, Manifest Pieces and Weight of Shipment assigned of that flight.



<u>3) AWB – Import – Enquire Storage Charge</u>

"Storage Charge" will appear once shipment is ready for collection after clicking "Enquire Storage Charge".





4) AWB – Export

In the "AWB – Export" page, Received From Shipper (RCS) and Departure Flight (DEP) information will be shown.





5) AWB – Reminder Notification

"Reminder Notification" will pop up once shipment is ready for collection. Information of AWB no. associated with shipments' pieces and weight will be shown.



In order to receive "Reminder Notification", you need to turn on the Notification Setting of AAT Mobile.

Step 1: Turn on the Notifications in iPhone[®] Settings





Step 2: Select "AAT Mobile"



Step 3: Turn on "Sounds" and "Alerts" notifications





(C) Settings

Settings page include three functions: 1) Language 2) AWB History and 3) News Notification.



News Notification

AAT Company News notifications will give you updates on news and service enhancement announcements of AAT from time to time. The default setting would be "ON" and you may switch to "OFF" based on your preference.



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(D) About

About page include: 1) Contact information of AAT (with disclaimer) 2) News of AAT and 3) FAQ.



1) Contact Us

You can find the contact information for General Enquiry and Technical Support here.





<u>2) News</u>

You can find the news of AAT here.



<u>3) FAQ</u> You can find the FAQ here.

