



A Smashing Start To The New Year

Winning “Ground Handler Of The Year” For The First Time

Asia Airfreight Terminal (AAT) has won the prestigious “Ground Handler of the Year” award at the 7th edition of the Payload Asia Awards. This was announced in a digital award ceremony on 22 January 2021 organized by air cargo industry publication Payload Asia.

The award recognizes the organizations that have maintained their excellence and resilience, and kept the supply chain connected amidst a year of unprecedented challenges. Winners were shortlisted based on online voting by customers and business partners, as well as an independent international panel of industry experts who assessed operational performance, customer service, product innovation and scope of service offerings, etc. It is AAT's first time into the winner's circle.

In accepting the award, Mr. Kuah Boon Kiam, General Manager of AAT, paid tribute to the staff and service providers whose hard work and dedication contributed greatly to the win. “When faced with a tough operating environment brought on by a global pandemic, any business will need to rely on its people and service partners to deliver on customer expectations. Thankfully for AAT, our colleagues were more than ready to rise to the occasion. In doing so, they helped AAT secure this tremendous honour that exemplifies our commitment to service quality and operational excellence.” AAT would like to give our sincere thanks to all our customers and business partners who trusted us and voted for us in recognition of our service quality.

AAT has been playing a significant role in the development of Hong Kong International Airport as the world's largest international air cargo hub with more than 22 years of dedication, innovation and investment. With the receipt of this award, AAT is even more motivated to provide the air cargo community in Hong Kong with the best in state-of-the-art facilities, technological innovation and a well-trained team of cargo professionals.

7th PAYLOAD AWARDS ASIA



亞洲空運中心 (AAT) 於二零二一年一月二十二日第七屆「Payload Asia Awards」網上頒獎典禮中，贏得「年度最佳地面服務商」之榮譽獎項。

是次獎項旨在表揚就面對前所未有的挑戰環境下，仍能成就卓越表現及強大適應力的空運物流相關機構。得獎者除了由客戶和業務夥伴在網上投票選出外，亦透過由多名業界專業人士組成的獨立國際評審團，以入選機構之營運表現、顧客服務、產品創新意念和服務範疇等進行嚴格甄選。這是 AAT 首次榮膺此殊榮。

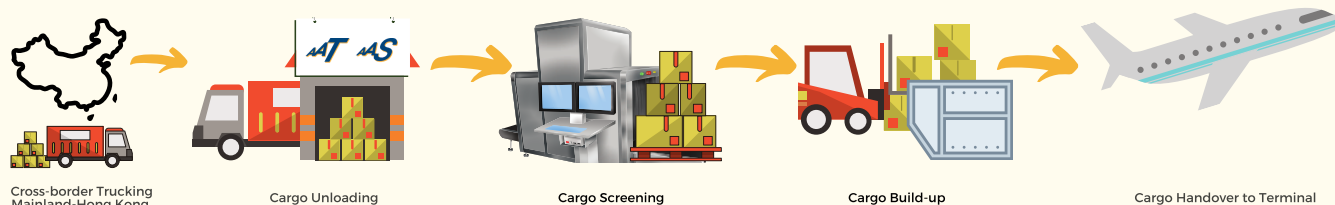
AAT 總經理柯文謙先生接過獎項時，向同事及業務夥伴致萬分謝意，感謝大家過去作出的重大努力和貢獻：「面對全球疫情帶來的嚴峻營運環境，企業都有賴員工和業務夥伴的支持來實現客戶的期望。我們全體員工都克盡己職，作最大努力應付挑戰，這確切體現了我們對客戶提供優質服務和卓越營運的承諾。」此外，我們謹此向所有客戶、業務夥伴及投票予 AAT 貨站的所有人士致以由衷的感謝，有賴您們對 AAT 一直以來的信任和支持，這個獎項證明了我們的服務備受市場的認同。

AAT 憑藉過去 22 年為業界作出的重大努力、貢獻、創新精神及投資發展，在促進香港國際機場成為世界主要航空樞紐中扮演重要角色。該榮譽獎項為 AAT 帶來無限的鼓舞，我們務求持續進步，並繼續投資發展先進設施、開拓創新科技、驅動專業的貨運服務團隊，致力服務空運業界，為客戶提供稱心滿意的優質服務。



AAS “SecurePlus”

Your One-Stop, Integrated Cargo Screening And Logistics Solution



Under the new ICAO directive to strengthen global aviation security, 100% air cargo screening will become mandatory by June this year. In order to accommodate the increasing cargo screening needs, our logistics subsidiary, Asia Airfreight Services (AAS), has tailored a one-stop, hassle free cargo screening and logistics solution named “SecurePlus” from 1 March 2021. This service will be particularly useful for cargo agents who do not currently have their own equipment or trained personnel to conduct security screening.

AAS is the only air logistics service provider that is a certified “Regulated Air Cargo Screening Facility (RACSF)” located on-airport at our air cargo terminal, a prime location with direct airside access to enable the quickest handling of shipments from acceptance to the aircraft. “SecurePlus” is an integrated logistics solution which expedites the handling of direct and time-critical shipments from the mainland. The time of transportation for these shipments can be shortened to achieve greater time efficiency and cost savings, especially since the close proximity between AAS and AAT means that customers can save on secured trucking costs usually incurred between the off-airport warehouse facility and the cargo terminal. AAS will also arrange prioritized truck docks to seamlessly perform services such as cargo unloading, security screening, build-up, to tendering cargo to the terminal. This means that cargo can be accepted by AAT closest to the cut-off time.

AAS and AAT terminal operations are fully integrated to enable one stop on-airport logistics services, with a well-trained team of cargo professionals and security screening experts equipped with TSA certified X-ray machines under full CCTV security surveillance to ensure that cargo is protected. We are certified for compliance with the best international practices of quality and security management systems including the enhanced TAPA FSR 2020 Classification A, OHSAS 18001:2007, ISAGO, ISO 9001:2015, and HKAEQ.

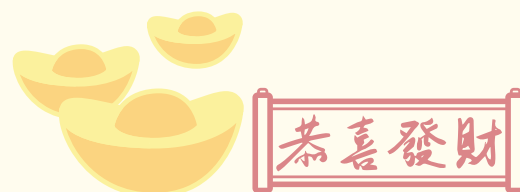
Customers can get more information on “SecurePlus” by accessing our website (www.aat.com.hk).

在國際民航組織的新政策下，百分百托運貨物安檢將於今年六月底全面實施，以增強國際航空安全。為滿足貨物安檢需求的增加，亞洲空運中心旗下的物流增值服務全資附屬公司—亞洲空運服務有限公司（AAS），於二零二一年三月一日起，提供最新「SecurePlus」一站式綜合貨物安檢及物流方案。為沒有自設貨物安檢設備或專業安檢人員的貨運代理，提供最佳的綜合物流服務。

AAS 位於 AAT 空運貨站，獲發「管制空運貨物安檢設施（RACSF）」資格的空運物流服務商，在機場核心位置提供空運物流服務，貨站位置優越，與停機坪對接，有效加快貨物運送至停機坪的時間。「SecurePlus」為客戶提供一站式綜合安檢及物流方案，有效地處理從中國內地直接送抵 AAT 貨站之貨物，或要求高時效服務之貨物，節省貨物運輸時間，提高貨運效率，達到更大的時間和成本效益。此外，由於 AAS 與 AAT 貨站相近，客戶更可節省由機場以外的倉庫至 AAT 貨站之間的運輸保安成本。AAS 將會預先安排貨台以便進行卸貨、安檢、裝板及交貨至貨站等一條龍服務，以確保貨物能於最接近收貨時限前，準時交到 AAT 貨站。

AAS 的物流服務和 AAT 貨站操作流程整合，實現一站式綜合安檢及物流服務，由專業的貨運服務團隊和安檢人員處理，並配備 TSA 認可的 X 光安檢機及閉路電視全天候監控，以確保貨物之安全。同時，我們亦採用國際認證之嚴謹標準及規範，包括運輸資產保護協會設施安全之最新要求（TAPA FSR 2020）甲級認證、職業安全健康管理體系規範（OHSAS 18001:2007）、國際航空運輸協會地勤服務安全審查認證（ISAGO）、ISO 9001:2015 品質管理系統及香港認可經濟營運商（HKAEQ）。

歡迎瀏覽我們的網頁（www.aat.com.hk），了解更多 AAS「SecurePlus」的服務詳情。

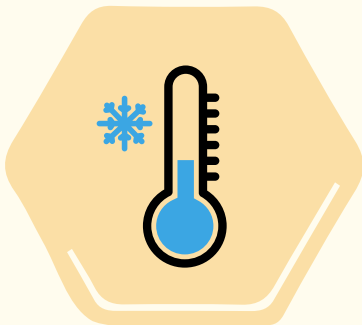


All Ready To Fight Back Against COVID-19



The unprecedented crisis brought on by the COVID-19 pandemic has affected all our lives. As the vaccine for the virus becomes available, AAT is ready to play our part to deliver it to the world.

AAT has secured CEIV Pharma and GDP Pharma certifications that are the pre-requisites of a preferred handler of temperature-sensitive pharmaceutical and vaccine shipments. Working together with our customer airlines, AAT has beefed up our handling capabilities to maintain an unbroken cold chain for time and temperature sensitive pharmaceutical products. We have successfully conducted a trial operation for two cool containers of pharmaceuticals with Singapore Airlines in December 2020, and achieved a smooth, seamless transfer all the way from the apron and within our terminal. In order to further expedite the handling, dedicated truck docks were available to facilitate immediate cargo release to consignees. The whole process allowed us to greatly shorten cargo availability time from flight arrival to truck dock delivery.

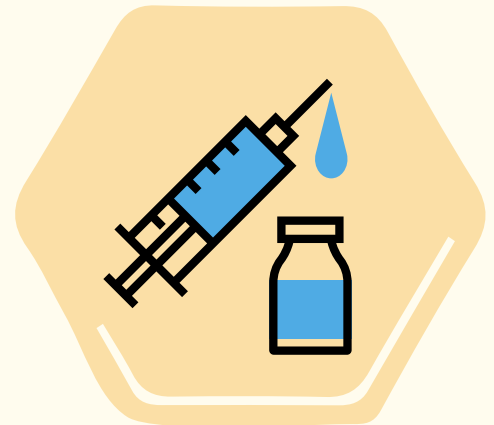


The streamlining of our operational process will strongly complement new investments in our cold chain facilities as we plan to more than double available cool room capacity in order to cater to the rapid growth of this market segment.

新型冠狀病毒疫情席捲全球，對我們的生活帶來前所未有的衝擊。隨著疫苗陸續面世，亞洲空運中心已準備就緒，以協助航空公司把疫苗運送至世界各地。

AAT 已獲取國際航空運輸協會醫藥品冷鏈運輸認證 (CEIV Pharma) 和藥品良好分銷規範認證 (GDP Pharma)，具備了處理溫控藥品和疫苗之先決條件。我們亦與航空公司客戶攜手合作，有效處理對時間及溫度具敏感性的藥品，以確保運送過程穩定暢順，無縫連接，增強對溫控藥品的處理能力。二零二零年十二月，AAT 與新加坡航空對藥品貨物處理成功進行了試行，順利把兩個冷凍集裝箱無縫地由停機坪運送至 AAT 貨站內處理。我們為加快把藥品貨物交給收貨人，貨站設置專屬貨台，有效縮短了貨物從航班抵港至提貨的整體運送時間。

透過優化藥品貨物的操作流程，再配合我們投資擴充冷凍庫設施，我們計劃把冷凍貨物之處理能力提高一倍以上，以應付市場的快速發展。



“Excellent Freight Service Provider” Awarded by Juneyao Airlines



AAT is honoured to receive the “Excellent Freight Service Provider” award from Juneyao Airlines, which recognizes our dedication to service excellence and professionalism. It serves as strong encouragement and motivation to our team to do even better.

With Shanghai as their hub, Juneyao Airlines operates to over 50 cities domestically and internationally to Hong Kong and neighboring countries. As one of the fastest growing airlines in China, Juneyao Airlines adheres to the service pledges of safety, punctuality and attentive service. We will continue to partner Juneyao Airlines in delivering quality services to valued customers.

亞洲空運中心很榮幸，獲吉祥航空頒發「卓越貨運供應商」獎項，以表揚我們卓越的服務及專業態度。此獎項給予我們極大的鼓勵，我們會努力做得更好。

吉祥航空以上海為總部，航線遍及本地及全球五十多個城市，至香港及鄰近國家。吉祥航空為中國迅速發展的航空公司之一，堅守向客戶提供安全、準時和周全服務的承諾。我們會繼續與吉祥航空攜手合作，致力為客戶提供優質服務。

AAT Expands Global Connectivity to Russia, Ukraine, Nepal, Thailand

In November and December 2020, AAT extended our warmest welcome to three new charter carriers – Azur Air, Windrose Airlines and GetJet Airlines. In doing so, we opened our first direct corridors to Ukraine and Nepal, and reacquainted ourselves with Russia.

Azur Air and Windrose Airlines offer capacity on wide-body aircraft to Moscow, Kiev and beyond to the rest of Europe, while GetJet Airlines operates charters to Kathmandu using A320 aircraft. The introduction of these services will ramp up belly hold and cabin capacity to meet surging demand for medical supplies, as well as e-commerce shipments as more people turn to online shopping for their festive gifts.

In January 2021, we further welcomed Thai AirAsia X into our AAT family. Thai AirAsia X is a Thailand based carrier that now operates 10 weekly wide-body cargo flights. The carrier will help to ramp up capacity for perishables and electronics between Hong Kong and Thailand.

亞洲空運中心熱烈歡迎三家新的航空包機公司，包括 Azur Air, Windrose Airlines 和 GetJet Airlines，分別於二零二零年十一月及十二月運營。隨著新的航空公司加入，讓 AAT 的網絡擴展至烏克蘭及尼泊爾，並再次伸展至俄羅斯。

Azur Air 及 Windrose Airlines 以寬體機提供貨運服務往來莫斯科、基輔及歐洲各地。GetJet Airlines 亦以空中巴士 A320 開通往來加德滿都至香港的貨運包機服務。三家航空公司進一步提升了機艙及腹艙的載貨量，以應付對醫療用品的大量需求。此外，由於網上節日購物的快速增長，市場對電商物流的需求也大大提高。

我們並歡迎泰國全亞洲航空於二零二一年一月加入 AAT 的大家庭。泰國全亞洲航空提供每週十班以寬體機營運的貨運航班，進一步加強香港至泰國之間的鮮活貨物和電子產品的載貨量。

