

## A Pioneer

### A New Chapter In Cold Chain Handling

Global demand for time and temperature-sensitive perishables and pharmaceuticals has experienced a tremendous upsurge in recent years. Being ahead of its time, AAT started planning to improve its cold chain facilities back in 2019, and this resulted in the successful launch of Hong Kong's first on-airport cold chain center, AAT COOLPORT, in July 2022. COOLPORT provides a complete temperature-controlled environment for the entire cargo handling process including, cargo acceptance, delivery and release, build-up and breakdown, security screening and storage, ensuring the efficient and safe handling of cold chain cargo.

Purposely-built according to the highest international standards for the handling of temperature-sensitive cargo, COOLPORT is expected to increase AAT's handling capacity of such cargo by 50%, which will further contribute to the status of Hong Kong International Airport as the world's hub for perishables and pharmaceuticals.

面對全球市場對溫控及高時效貨物空運之需求日益增長，AAT 走在市場的前沿，早在 2019 年開始規劃提升冷鏈設施，並於 2022 年 7 月成為香港首個空運貨站推出全方位溫控冷鏈貨物處理中心「AAT COOLPORT」。COOLPORT 能提供全方位溫控環境，覆蓋整個貨物操作流程，包括貨物交付、提取、打板/拆板、安檢及儲存等，確保高效及安全處理冷鏈貨物。



1. Multi-Tiered Temperature Zones Down to -28°C. 2. Palletized ULD System for Speedy Cargo Movement.  
3. X-Ray Cargo Screening in Temperature-Controlled Zone.

COOLPORT 根據冷鏈貨物處理之國際最高標準而設計，提高 AAT 冷鏈貨物處理能力達百分之五十，並進一步鞏固香港國際機場作為世界鮮活貨物和醫藥品的運輸樞紐地位。



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## Service Excellence

### Another First For AAT - Achieving IATA CEIV Lithium Battery Certification



Mr. Stewart Chun, Chief Technology Officer, received the IATA CEIV Li-Batt Certification at IATA World Cargo Symposium in London on 28 September 2022

Air cargo shipments containing lithium batteries that could endanger passengers and aircraft remain an issue of concern despite continued increases in volumes, ensuring correct handling has therefore never been more important. AAT is proud to be the first air cargo terminal in Hong Kong to obtain IATA CEIV Li-batt Certification to mitigate the risks by validating our compliance of regulations for handling and storing dangerous goods safely in a dedicated holding area.

在空運貿易量持續增長下，異常的鋰電池貨物有機會對乘客及航機安全構成危險，因此確保正確處理鋰電池貨物至關重要。為有效減低風險，亞洲空運中心很榮幸成為香港首個獲得 IATA CEIV 鋰電池認證的空運貨站，AAT 必會嚴格遵守有關鋰電池貨物處理之航空安全及保安要求，實施業界最佳標準。



SCAN FOR MORE

## Product Innovation

# AAS Integrated Logistics Solution Awarded "Innovation Excellence 2022"

AAT was honored to receive the SATS PCEO Awards 2022 – Innovation Excellence (Gold Award), out of six finalist stations this year among the SATS Group of companies globally. The award credits AAT's successful inauguration of our new service "SecurePlus", operated by our logistics arm, Asia Airfreight Services (AAS).

In order to fulfil the air cargo screening demand in Hong Kong, AAS SecurePlus provides a one-stop, hassle-free, integrated cargo screening and logistics solution that covers the export logistics chain between southern China and Hong Kong.

AAS operates the only Regulated Air Cargo Screening Facilities (RACSF) located within an airport cargo terminal. Its strategical on-airport location enables AAT to provide both on and off-airport cargo screening options, expediting the handling of time-critical e-commerce shipments, which plays a critical role in maintaining Hong Kong's role as regional air cargo hub and primary gateway to Mainland China.

The award recognized the AAT team's innovation, professionalism & strong collaboration between various divisions. We were very motivated by this recognition and will continue to strive for excellence!



AAS: the Only Regulated Air Cargo Screening Facilities (RACSF) located in an airport cargo terminal.



The SecurePlus Team - We Take Pride in our Work!

AAT成功於新翔集團旗下六家入圍子公司中脫穎而出，獲頒「2022年新翔集團總裁獎——創新卓越獎（金獎）」(SATS PCEO Award 2022 - Innovation Excellence (Gold Award))。該獎項表揚AAT推出全新服務「SecurePlus」。SecurePlus服務由AAT旗下的物流增值服務全資公司 - 亞洲空運服務有限公司 (AAS)提供。

為滿足香港空運貨物安檢的需求，AAS SecurePlus提供一站式便捷的安檢及物流解決方案，為華南至香港地區的出口貨物提供服務。

AAS是唯一於空運貨站營運「管制空運貨物安檢設施 (RACSF)」的服務商，位處機場核心。AAT能夠為業界提供上游及機場貨物安檢服務，加快處理高時效要求的電商貨物，並為香港作為空運樞紐和通往中國內地主要門戶發揮著關鍵的角色。

獎項表彰了AAT團隊的創新、專業精神和各部門之間的緊密合作。我們將繼續精益求精，力求更好！







## Customer Recognition

### Turkish Airlines Recognized AAT As Their Best Supplier

AAT is proud to be recognized by Turkish Airlines as one of their 'Best Suppliers' for outstanding cargo performance in 2021.

Turkish Airlines's Cargo Regional Director, Mr. Onur Uzar stated, "It gives me great pleasure to present this recognition to the hard work of AAT's team. Despite the numerous challenges brought by the pandemic, AAT consistently deliver outstanding performance and flexible service with high professionalism and efficiency. AAT has achieved one of the highest scores among all the stations of Turkish Cargo in our supplier performance assessments of 2021. We highly appreciate AAT's persistent efforts and hope to continue working cooperatively for many years to come."

Thanks to Turkish Airlines for the recognition, we will keep striving to do our best to enhance our cargo handling services and achieve exceptional performance.

亞洲空運中心非常榮幸獲得土耳其航空頒發「二零二一年度最佳服務供應商」。土耳其航空貨運董事（亞洲區-東北部地區）Onur Uzar 先生表示：「面對嚴峻疫情的挑戰，AAT 堅守專業精神提供卓越、高效且靈活的服務。AAT 於土耳其航空2021 年的服務供應商績效評估中，為眾多貨運航站點中獲得最高分的供應商之一。我們非常感謝 AAT 的不懈努力，並期待在未來的日子繼續與 AAT 保持緊密合作。」

感謝土耳其航空公司的認可，這份嘉許給予我們的員工極大鼓舞，推動我們繼續做得更好。

## Customer Recognition

### Singapore Airlines Awarded AAT

#### 🏆 1st In Cargo Station Performance Awards 2022

#### 🏆 Safety And Security Citation 2022

With assessment criteria comprising various performance indices measuring operational efficiency, safety and security, AAT is proud to receive two recognition awards from Singapore Airlines, namely the First Position in Cargo Station Performance Awards 2022, and the Safety and Security Citation 2022. These awards acknowledge AAT's continuous efforts to achieve exceptional operational performance and service standards. We will continue to improve and adopt the best practices and highest safety standards to realize our mission of being the best choice of total airfreight service provider for our customers.

AAT 很榮幸獲得了新加坡航空公司的兩大獎項 - 「2022 年最佳表現貨運航站」和「2022 年安全及保安表彰」，評分標準以運營效率、安全和保安的表現為主要指標。感謝新加坡航空公司對AAT團隊努力的肯定，我們將繼續採用最佳運營典範和最高安全標準，致力成為客戶全方位空運服務之最佳選擇。



Mr. Kuah Boon Kiam, CEO of AAT, receiving 1st In Cargo Station Performance Award 2022 from Mr. Joe Kwek, General Manager Cargo (HK) of Singapore Airlines



AAT Team receiving the Safety and Security Citation 2022

## Social Responsibility

# AAT's Green Efforts Paid Off By Winning The "Sustainable Warehouse Operator Of The Year 2022"

AAT, like other industry stakeholders, is constantly working to limit its impact on the environment. As a certified Green Organization, AAT deploys multiple initiatives to achieve sustainability, such as switching 95% of work vehicles to run on electricity with the setting up of on-site charging stations, retrofitting with LED lighting and application of solar-powered LED lights in outdoor areas.

Most notable among recent green initiatives include the use of environmentally friendly solutions to reduce our carbon footprint in the construction of Hong Kong's first on-airport, fully temperature-controlled cold chain center, AAT COOLPORT. COOLPORT features non-ozone depleting refrigerants offering a low global warming potential (GWP), as well as double doors, air curtains, speed doors and thermal insulation panels. All are designed and built to minimize heat loss to achieve energy savings.

AAT's green efforts paid off by winning the "Sustainable Warehouse Operator of the Year 2022" in the Freightweek Sustainability award, as well as receiving the "Wastewi\$e" Certification (Excellent Level) and "Energywi\$e" Certification (Excellent Level) from Hong Kong Green Organization Certification (HKGOC) for the ninth consecutive year.

AAT continuously implements innovative, eco-friendly initiatives and we believe that green is indeed the color of the future!



AAT Electric Vehicle Charging Facilities

AAT致力減少營運對環境的影響。作為香港綠色機構一員，AAT透過多元環保節能方案及技術，致力實現可持續發展目標，例如將95%的工作車輛改為電動並於貨站內設置電動車充電站、將照明系統升級為LED燈、以及在戶外應用太陽能驅動的LED燈等。

AAT最新推出首個位於香港機場內的全溫控冷鏈貨物處理中心 - AAT COOLPORT，設計亦以綠色低碳為導向。COOLPORT採用環保製冷劑、雙門設計、空氣幕、快速門和隔熱板，大大減少熱量流失，達致節能效果。

AAT於「Freightweek可持續發展獎項」中榮獲「2022年度可持續倉庫運營商」，並連續九年榮獲香港環保卓越大獎「減廢認證：卓越級別」及「節能認證：卓越級別」。

我們會持續推動環保措施，成就綠色未來！



AAT COOLPORT built with Sustainability in Mind





Mr. Henry Lam, Head of Finance & Human Resources of AAT, receives the award from Recruit Magazine

## Employer Award

# AAT Aspires To Be The Employer Of Choice

AAT is honored to receive the "Extraordinary Employer Brand Management Award - Logistics" presented by Recruit Magazine, thereby including us among the most outstanding logistic brands in terms of service performance and positive brand experience for employees.

Our people is the most vital asset at AAT. We attach great importance to their development by organizing comprehensive training programs based on their needs. We encourage them to exceed their own expectations and unleash their potential through learning, which in turn enables AAT to deliver consistently high-quality services to our customers.

Over the past years, AAT has maintained close collaboration with government agencies and academic institutions that provide vocational programs to young people. We signed a Memorandum of Understanding with Vocational Training Council in July 2022 for the "VTC Earn and Learn Scheme", where AAT offers apprenticeships with hands-on experiences and professional on-the-job training to students who aspire to develop their careers in the air cargo industry. Other programs that we participate in include the "Diploma in Aviation Operations" with Hong Kong International Aviation Academy, and "Working Holiday@Lantau" with Airport Authority Hong Kong, etc. These programs not only promote the aviation industry to the younger generations, but also offer them the opportunity to join this business.

Investing in our people and giving them the opportunity to shine will always be a top priority for AAT.



Mr. Kuah Boon Kiam, CEO of AAT, signs the Memorandum of Understanding (VTC Earn & Learn Scheme) with VTC

AAT 很榮幸獲得 Recruit 雜誌頒發的「非凡企業品牌管理大獎-物流業」，憑藉卓越的服務表現和正面的員工體驗，AAT 獲嘉許為最傑出的物流品牌之一。

AAT 一直視員工為公司的重要資產，致力培訓專業團隊。憑著以人為本，人才發展的理念，我們專注於員工各方面的發展需要，制定適切的措施，建立完善培訓制度，鼓勵員工自我增值，發展潛能，以提升工作水平，提供客戶最優質的服務。

過去多年，AAT 積極與不同的政府部門及大型機構合作，為年輕人提供職業專才教育，培育人才。例如，於 2022 年 7 月與職業訓練局簽署「職學計劃」備忘錄，為有志於空運業發展的學生提供學徒機會，於 AAT 獲得專業的在職培訓。此外，AAT 亦積極參與香港國際航空學院的「航空營運文憑課程」、與機場管理局的「工作 x 假期@大嶼山」等，給予機會讓年輕人投身航空業，推動航空業的發展。

AAT 致力發展及培育人才，讓每個人在自己的崗位上發光發熱。

# Farewell Message From Our CEO MR. KUAH BOON KIAM

Time Flies.

Two words that we can all relate to as we go through the many seasons of life. When I look back on the day that I first arrived in Hong Kong in March 2016, I still recall feeling surprised that it was quite chilly. I also remember my first meal that day in Tung Chung Village and thinking how good the seafood was. It feels almost impossible that 6 years and 9 months have gone by since then.



2016 Year End Party

But what an eventful time it was! The last few years have seen Hong Kong endure numerous ups and downs as the entire world came undone by a tiny virus. These were indeed tough times for everyone, but it was also a good opportunity to see first-hand what the spirit of Hong Kong was all about. I have to say that I was impressed. I understood why this city has been so successful, and why the people can certainly be proud of their achievements. Whatever challenges that Hong Kong faces in the future, she will face it with a can-do attitude and indomitable spirit.

One of the sad realities of life is that nothing lasts forever, and that is indeed true for me as my time in Hong Kong comes to an end. I will soon be returning to my native Singapore to take on a new assignment, but I leave AAT in the extremely capable hands of Mr. Mike Chew. With your strong support and kind cooperation, he will take AAT to greater heights and bigger dreams.

I was asked recently what I will remember of my time in Hong Kong ten years from now. I can admit to being quite superficial when I immediately said, "The food!!". That is certainly no lie and I made sure to sample many of the culinary treats that this city offers. But if I am being honest, I would say that it will always be the people whom I have met here that I will remember. People like you, who have directly or indirectly filled my life with colourful stories. People who have taught me something new or people who have reminded me about how life was in the old days. People who got to know me as I got to know them. For this, I am most grateful.

But the people whom I will remember most deeply are my colleagues in AAT who worked with me shoulder to shoulder, through good and bad times, through frustration and laughter. They offered support when I needed it, and advice when I was going in the wrong direction. I would like to thank them sincerely for their trust and understanding.

As this chapter of my life comes to a close, I want to take this opportunity to wish you all much happiness, good health and success. It has been a bumpy ride but in the end, it was all good.

May our paths cross again.



2018 AAT 20th Anniversary



時光荏苒，光陰似箭。

此話經典而又精準地形容了我們都在經歷生命的許多季節流轉更替。回想2016年3月第一天來到香港，那時的我驚訝天氣還是涼颼颼的。仍記得那天在東涌的一條小漁村吃了第一頓飯，當時的我在想這海鮮真好吃啊！沒想到眨眼已過去了6年9個月。

但這是段多變而難忘的歲月！過去幾年，香港經歷了無數的起起落落，整個世界都被一種微小的病毒所衝擊。這對每個人來說都是艱難的時期，但這也是一個讓人能親眼目睹香港精神的時機。對此，我印象深刻，我明白了這座城市為什麼如此成功，人們為什麼都為他們的成就感到自豪。無論香港未來面臨怎樣的挑戰，都會以「事在人為」和不屈不撓的精神去面對。

在卸任前，令人傷感的是，沒有什麼是永恆的。我即將回到故鄉新加坡接受新的任務，AAT 將會交予極其能幹的周德才先生，他將在大家的全力支持下，帶領AAT更進一步，實現更大的夢想。

最近有人問我，十年後我還會記得香港的什麼。我不假思索便說「美食！！」。這或許很膚淺，卻並不是謊言，我嚐遍了香港許多的美食。但毋庸置疑，我會永遠記住這裡遇到的所有人。就像你，直接或間接地讓我的生活充滿了豐富多彩的故事；還有那些教會了我新事物的人；那些讓我想起了過去生活的人；那些像我認識他們一樣認識我的人。對此，我很感激。

而將讓我最難忘的人是我的同事們，他們與我並肩工作，一同經歷快樂和艱難時刻，時刻提供支持和建議。我衷心感謝他們的信任和理解。

卸任在即，我想藉此機會祝願大家幸福、健康和成功。雖然這是一段頗艱難的旅程，但最後一切都很好。

期待我們再次見面。



2022 AAT Team at COOLPORT Opening Ceremony